

### ISO 9002 Tailored

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# DLSC Quality Assurance Library

- DLSC Home Page
  - www.dlsc.dla.mil
  - GENERAL INFORMATION
  - DLSC Quality Assurance Library
  - Click on "Quality Assurance Library"
  - DoD and DLA Quality Issues

# DLSC Quality Assurance Library

- ISO-Federal Register Dec 1998 Higher Level Clause
- ISO-DLSC-P PPOCLTR 98-16
- ISO-Mil-I Compared to ISO 9002
- ISO-DCMC ISO Inspection Policy
- ISO-DLSC ISO 9000 Presentation

# DSCC Items Coded ISO • Commodity (S9E) 002

- - Of Total NSNs = 2.8% Require ISO
  - Of Total GSI = 19% Require ISO
  - Of Total ISO = 12% Require Destination
- LAM (S9C)
  - Of Total NSNs = 2.4% Require ISO
  - Of Total GSI = 11% Require ISO
  - Of Total ISO = 5% Require Destination
- DSCC Total = 2.6% Require ISO

#### FEDERAL REGISTER

- DLSC Quality Assurance Library
- FAR change effective Feb 16, 1999
- Use commercial quality systems
- Listed "ISO 9002"
- Authorized "Tailoring"
- Source inspection no longer mandatory

# ISO 9002 Requirements

- ISO 9002 Revised 1994
  - Prior: ISO 9002 = MIL-I-45208A
  - After: ISO 9002 = ISO 9001 minus design clause
- Clause Comparison
  - DLSC Quality Assurance Library

## ISO Policy/Procedures

- Contractor develops quality system based on "need"
- Not a "Requirement"
- Does not enforce uniformity
- Generic and independent of any specific industry
- Contractor's system is influenced by needs:
  - Organization/objectives/products/processes and specific practices employed

# DSCC "Tailored" ISO 9002

- Authorized by DoD
- DoD stated do not require more than needed to ensure quality product
- DSCC suppliers historically complied to Mil-I without creating quality problems
- Used DLA comparison chart

#### DSCC "Tailored" Clause

- "The International Organization For Standardization (ISO) 9002 or a 'Tailored' program meeting the following ISO 9002 paragraphs applies:
- 4.5, Document Control: Limited to inspection and testing as well as applicable drawings, specifications and instructions required by contract

#### DSCC "Tailored" Clause

- 4.6, Purchasing: 4.6.1 and limited to 4.6.2 a) and 4.6.4.2, all other parts of paragraph are hereby deleted
- 4.7, Customer-Supplied Product:
- 4.8, Product Identification & Traceability:
- 4.10, Inspection & Testing:
- 4.11, Inspection, Measuring & Test Equipment

#### DSCC "Tailored" Clause

- 4.12, Inspection and Test Status:
- 4.13, Control of Nonconforming Product:
- 4.14, Corrective and Preventive Action: Paragraph 4.14.3 apply to product only
- 4.16, Quality Records:"

#### DCMC COMMENTS

- DSCC first ICP to "Tailor" higherlevel requirements
- DSCC's tailored approach is "excellent." "We know exactly what is required of us."
- Recommended additional "Tailoring" which has been completed.